

# decks seafood & steak

## Terms and Conditions

### Confirmation

- We would appreciate confirmation of your booking in writing and or email with 20% of the value of the function as a deposit paid within two weeks of placing a tentative booking. Please make all cheques payable to Decks Restaurant.
- We will forward a receipt to confirm your payment and booking.
- We guarantee your tentative booking held for a maximum of 14 days.
- Should your booking not be confirmed by you during this time we reserved the right to re-book the room without notice.
- Payment of large weddings and functions are to be paid 24 hours prior to the date.
- Any additional charges, such as beverage on consumption, are to be paid for at the conclusion of your reception/function.
- Payment can be made by Credit Card or Bank Cheque. Personal cheques may be accepted by prior authorisation.
- Credit Card payments will incur a surcharge of 3%.

### Final Details

- Final details such as menu selections, guests attending, table requirements and other formalities, must be provided ten days prior to your function.
- Final number of attending guests to be catered for must be advised three days prior to the reception.
- The number confirmed at this point will determine the value of the function.

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## Extra Costs Including Sole Use

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- Decks can be hired out as venue for \$5000 per day.
- Where practical some areas can be reserved for sole use such as the A Deck (see floor plan). This applies when the internal part of the restaurant is booked and the A deck required.
- The cost for sole use of this A deck area is \$500.
- Room hire and the appropriate wait staff are included for the agreed period of the function
- Extension of the booked function period could incur additional charges. (Extension past midnight will also incur additional costs.)
- Surcharges will apply on Public Holiday (15% surcharge).

## Cancellation Policies

We would be disappointed should your reception be cancelled, however, in the event that it is should happen the following cancellation policy will apply.

- With three months prior notice, the deposit will be reimbursed in full.
- With two months prior notice, 50% of the deposit will be reimbursed.
- No refund will be provided should cancellation be received within one month of the reception.
- Any cancellation must be received by email or in writing.

## Southbank and Noise Levels

As we are part of the Southbank Parklands all guests are required to observe all the bi laws associated with the park lands and surrounds.

Part of the bi laws are protective of the residents that live near by, so noise levels of any functions need to be monitored to avoid any complaints.

Your assistance and cooperation would be appreciated.